



# Soundview Medical Associates, LLC



Re: Patient- Centered Medical Home Initiative

Dear Patient:

Welcome to the patient-centered medical home (PCMH) initiative, a new way of managing your health care! PCMH is not a building, a house, or a hospital. It is a model of care designed to improve the coordination of your health care with an emphasis on your all-around well being.

Soundview Medical Associates has identified me as your potential primary care provider (PCP) base on your enrollment selection or your pattern of doctor visits. I would be happy to be your PCP and work with you on your healthcare needs.

I invite you to continue working with me in this new model of care.

I will work with other health care providers to take care of you. As your care team, we will involve you in decisions about your health and health care, and thus be able to develop a stronger relationship with you. You will also have easier access to me through phone visits, Web visits, and secure email through HMSA's online care. These are the elements in my PCMH approach to care.

If you are over 40 years of age or have a chronic condition for which you are being treated and have not seen me within the last year, please contact me office and schedule an appointment so we can reconnect.

Attached is a list of our roles in working together to keep your healthy. If you have any questions, please call my office at 203-838-4000. I look forward to walking with you on the path to a healthier you!

Sincerely,

Enclosures



# Soundview Medical Associates, LLC



LPN/MA \_\_\_\_\_

Appointment Scheduler \_\_\_\_\_

Procedure Scheduler \_\_\_\_\_

Referrals \_\_\_\_\_

Clinical Coordinator \_\_\_\_\_

Front Desk \_\_\_\_\_

Billing Manager- Luz Vazquez \_\_\_\_\_

Executive Director – Eileen Smith \_\_\_\_\_